



Machine code:

Machine name:

Customer Company: _____ **Customer responsible person:** _____

I read and agreed the terms and condition of the maintenance service: <https://asyst.videoton.hu/rolunk/letoltesek/>

I take cognizance of that my service request is an actual order and if the warranty is expired of the object machine than I will have payment commitments.

Signature: _____

Non warranty cases:

- Negligent or abused operation
- Improper maintenance
- Non authorized modification
- Improper use of material
- Normal Wear and Tear
- Replacement of wearing parts
- Sensor setup
- Setup of mechanical end positions

Service engineers	Start time	Hours	Finish time	Summa
	Times		Hour rate	
	During work hours			
	After work hours			
	Evening			
Weekend				
Service technicians	Start time	Hours	Finish time	Summa
	Times		Hour rate	
	During work hours			
	After work hours			
	Evening			
Weekend				
Car registration number		Travelled Km	Km fee	Summa
Travellers		Travelling time	Travel fee	Summa
Waiting persons number		Waiting time	Waiting time fee	Summa

Service call method (Phone, e-mail)

Call date: (date, hour, minute)

Reaction time less than 1 workday : (the spent time between the announcement and the beginning of the work)

Other notes:

Confirmation of Service:

The service activity is accepted and the machine is in working condition.

Date: _____

Signature: _____



Machine code:

Date:

Problem description at call: (phenomenon reported by the applicant)

Problem antecedent: (eg. after switching off, after an emergency shutdown or in continuous production)

Error message: (If there is no HMI, the error lamp blinking rate may also provide information)

Quick trouble shooting: (X)

Circuit breakers check Main Switch Power supply Pneumatic power supply Emergency stop bottom
 Type selection Operation mode selection Input stocks Hand mode Sensors

Discovered problem description: (roots discovered by the service engineer)

Actual service work (Corrective Action):
(work done to correct the error)

Preventive measure: (If necessary and possible)

Software type	Actual version

Used materials	Name	Type	Quant.

Service engineer signature:

Customer signature: